

Hobsons Bay Chess Club Privacy Policy

This website

This website is operated by the Hobsons Bay Chess Club web administrator on behalf of the Hobsons Bay Chess Club committee (“we”, “us” or “our”).

We honour without reservation our obligation to respect and protect the privacy of the personal information of individuals with whom we deal.

The information we collect and hold

Whenever it is reasonable and practical to do so, we collect information about you directly from you. In some cases, we collect personal information from third parties including public sources.

We collect personal information about you which is reasonably necessary to:

- provide you with quality products or services
- consider applications and approaches you make to us
- maintain your contact details

We generally hold personal information relating to:

- your Hobsons Bay Chess Club membership
- your name, contact details and identification information (including Australian Chess Federation and FIDE Id codes)
- records of our interactions with you, including by telephone, email and online
- your enquiries or complaints.

We do not generally collect sensitive information about you unless required by applicable laws or rules. Sensitive information includes information relating to:

- race
- political or religious beliefs
- sexual preferences
- criminal convictions
- membership of professional or trade associations or unions
- health information.

How that information is used

Whenever it is reasonable and practical to do so, we collect information about you directly from you. In some cases, we collect personal information from third parties including public sources.

We do not sell personal information to other organisations.

We may share your contact details inside the Hobsons Bay Chess Club committee, and may disclose personal information outside the Hobsons Bay Chess Club committee as required by relevant laws or rules.

While we do not provide any third-party access to your personal information, we may provide third parties such as the Australian Chess Federation, chess bulletin boards and media outlets with information relating to Hobsons Bay Chess Club events, results and activities that may

include your name, your age group, your chess game moves and results and tournament results.

With your consent, or the consent of your parent or guardian, or as otherwise provided for by applicable law, if you are under the age of 18, we may publish the name, age group, and photographs of members and others that attend Hobsons Bay Chess Club events on the Hobsons Bay Chess Club web site, or in newsletters promoting upcoming or previously conducted chess club events run by Hobsons Bay Chess Club.

Your name, date of birth, gender and chess game results may be provided to the Australian Chess Federation for the purpose of rating chess games.

In some circumstances the parties with whom we share personal information may operate outside of Australia. Where this occurs, we take steps to protect personal information against misuse or loss.

Keeping information accurate and up to date

We take reasonable steps to ensure that all information we hold is as accurate as is possible. You are able to contact us at any time and ask for its correction if you feel the information we have about you is inaccurate or incomplete.

Keeping information secure

All personal information you provide to Hobsons Bay Chess Club as a Hobsons Bay Chess Club member is held securely with the Hobsons Bay Chess Club Secretary. The Secretary keeps and maintains a register of members containing (a) your name and contact details of each member; and (b) the date on which each member's name was entered in the register. Any member can access their personal information by contacting the Hobsons Bay Chess Club Secretary upon reasonable notice.

All personal information you provide when entering in a chess event organised by Hobsons Bay Chess Club is held securely with the Director of Play for that event. The Director of Play keeps and maintains a register of your name and contact details. Any entrant can access their personal information by contacting the Hobsons Bay Chess Club Secretary or the Director of Play upon reasonable notice.

Where the personal information we collect is no longer required, we delete the information.

How you can access or correct your information

You can contact us as set out below to request a correction of your personal information.

Dealing with Hobsons Bay Chess Club online

When you visit websites operated by us you will browse anonymously unless you have logged into a client portal or accessed the website from a personalised communication.

For all visitors to websites operated by us, we use cookies to collect anonymous information such as the server your computer is logged on to, your browser type (for example, Internet Explorer, Chrome or Firefox), and your IP address. An IP address is a number that is assigned to your computer automatically and required for using the Internet. We may also derive the general geographic area associated with an IP address.

If you are an anonymous visitor, the information we collect is not capable of personally identifying you.

Once you have logged into our website, accessed our website from an email or other personalised communication sent to you or provided us with personal information by completing a form online, we may be able to identify you. If we have identified you, we may be

able to link your identity to your previous anonymous browsing history and collect information about your possible future use of our websites, irrespective of how you access our sites (e.g. by clicking a link in an advertisement or from a third party website). In addition we may combine that information about your use of our websites with certain other online and offline information we have about you in order to tailor your online experience and provide you with further information. If you would prefer not to be identified you can delete the cookies and reconfigure the cookie preferences on your internet browser (see below).

Cookies

A 'cookie' is a packet of information placed on a user's computer by a website for record keeping purposes. Cookies are generally used on websites operated by us to:

- access online services - if you visit a website operated by us and log into our secure areas we will use cookies to enable us to authorise your access and save your preferences
- manage advertising - we use advertising companies to deliver our online advertising. When you see one of our ads on a third party website, cookies are sometimes used to collect anonymous information about what pages you visit and the type of software you are using
- monitor traffic- we use tracking companies to gather anonymous information about how people are using our site, this information includes time of visit, pages visited, and some system information about the type of computer you are using. We use this information to enhance the content and services offered on the site
- collect identifiable information about your use of our websites - if we have identified you as a result of you logging into a client portal operated by us or accessing our website from an email or other personalised communication sent to you or providing us with personal information by completing a form online.

You can configure your browser to accept all cookies, reject all cookies, or notify you when a cookie is sent. (Each browser is different, so check the "Help" menu of your browser to learn how to change your cookie preferences).

If you disable the use of cookies on your web browser or remove or reject specific cookies from our websites or linked sites then you may not be able to gain access to all of the content and facilities on those websites.

Contact us

If you have any questions regarding our privacy policy or handling of information, please direct your enquiry by visiting the page <https://hobsonsbaychess.com/contact-us/>. Where you contact us seeking resolution of your privacy concerns, we will respond to let you know who will be handling your matter and when you can expect a further response. If your concerns are not resolved to your satisfaction, you may have rights to escalate your complaint to an external dispute resolution scheme or regulatory authority. We can provide further details of the appropriate scheme/regulator for you on request, as these may vary by jurisdiction or product.

Policy updated 10 May 2018